

# Terms of Service for Dissentient

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## Terms of Service

Last updated: April 19, 2025

### Introduction

Welcome to Dissentient! These Terms of Service ("Terms") govern your use of our website located at <https://dissentient.net> and any related services provided by Dissentient LLC.

By accessing <https://dissentient.net>, you agree to abide by these Terms and our Privacy Policy.

If you do not agree with these Terms, you are prohibited from using or accessing our website and services.

### Acceptance of Terms

By using our services, you agree to these Terms. We may update these Terms from time to time, and your continued use of the service constitutes acceptance of those changes.

### Changes to Terms

We reserve the right to modify these Terms at any time. We will notify you of any changes by posting the new Terms on this page. You are advised to review these Terms periodically for any changes.

### User Responsibilities

You agree to use our services only for lawful purposes and in a way that does not infringe the rights of others or restrict or inhibit anyone else's use and enjoyment of the services.

### Account Terms

To access certain features of our services, you may need to create an account. You must provide accurate and complete information and keep your account information updated. You are responsible for maintaining the confidentiality of your account and password.

### Intellectual Property

All content provided on our website, including text, graphics, logos, and images, is the property of Dissentient LLC or its content suppliers and is protected by intellectual property laws. You may not use, reproduce, or distribute any content without our express written permission.

### Termination

We may terminate or suspend your account and access to our services at any time, without prior notice or liability, for any reason, including if you breach these Terms.

## **Disclaimers and Limitation of Liability**

Our services are provided "as is" and "as available" without any warranties of any kind, either express or implied. Dissentient LLC does not warrant that the services will be uninterrupted or error-free. To the fullest extent permitted by law, Dissentient LLC will not be liable for any damages arising from the use of our services.

## **Privacy Policy**

Your use of our services is also governed by our Privacy Policy, which can be found here: [Privacy Policy](#)

## **Governing Law**

These Terms are governed by and construed in accordance with the laws of Florida, United States, and you irrevocably submit to the exclusive jurisdiction of the courts in that State or location.

## **Contact Information**

If you have any questions about these Terms, please contact us at [info@dissentient.net](mailto:info@dissentient.net).

## **SMS Terms and Conditions**

### **SMS Consent Communication**

The information (Phone Numbers) obtained as part of the SMS consent process will not be shared with third parties for marketing purposes.

### **Types of Messages**

By opting into our SMS program, you agree to receive the following types of messages from Dissentient for Customer Care:

- Account notifications
- Appointment reminders
- Support communication
- Updates and alerts

### **Examples of Messages**

- "Thank you for contacting Dissentient. We are currently investigating the issue and will get back to you shortly. You can reply STOP to opt out of SMS messaging from Dissentient LLC at any time."
- "Hello, we have detected a possible security breach and would like to schedule an urgent briefing. Please reply with your availability. You can reply STOP to opt out of SMS messaging from Dissentient LLC at any time."
- "Hello, we have received a FLASH event from this number. Please reply with your email"

address and company name. You can reply STOP to opt out of SMS messaging from Dissentient LLC at any time."

- "Hello, we wanted to let you know that your case has been closed. Please let us know if you have any further issues or questions. You can reply STOP to opt out of SMS messaging from Dissentient LLC at any time."
- "Hello, this is a reminder that your next security briefing is scheduled for tomorrow at 3pm. Please let us know if you have any questions or need to reschedule. You can reply STOP to opt out of SMS messaging from Dissentient LLC at any time."

### **Messaging Frequency**

Message frequency may vary. You may receive up to 2 SMS messages per week regarding your support cases, appointments, or account status.

### **Message and Data Rates**

Message and data rates may apply. Please check with your mobile carrier for details on your specific plan.

### **Opt-In Information**

You may opt-in to receive SMS messages from Dissentient in the following ways:

- By submitting an online form
- Verbal approval over the phone or in-person
- By sending us an SMS message

### **Opt-Out Information**

You can opt-out of receiving SMS messages at any time. To do so, reply "STOP" to any SMS message you receive. Alternatively, you can contact us directly to request removal from our messaging list.

### **Help**

If you are experiencing any issues, please reply with the keyword "HELP". Alternatively, you can reach out to us directly by emailing [info@dissentient.net](mailto:info@dissentient.net).

### **Standard Messaging Disclosures**

Message and data rates may apply.

You can opt out at any time by texting "STOP."

For assistance, text "HELP" or visit our [Privacy Policy](#) and [Terms of Service](#) pages.

Message frequency may vary.